

HCD Mobile App Tips

	Tip # 1—On-Screen Help: When you are viewing an Exhibitor or an Event (conference session or networking/special event), you will see a menu of icons on the left side of the screen. Tap the ? for a reminder of what those icons will do for you.
	Tip #2—App Updates: Depending on the level of Internet connectivity and how many updates your app is receiving; your app may take a few seconds to launch. The more frequently you refresh your app, the less time it will take to update. If you do experience low connectivity, cancel the updates for later. When there is new information available, a red bar will appear at the top of the dashboard to encourage a refresh. If your updates run too long while connected to WiFi, cancel and connect through your device 3G or 4G networks.
	Tip #3—Settings: Sync multiple devices, fill out your user profile, email your personal notes, and invite your friends!
	Tip #4—Alerts: Important updates and notices will appear here. All alerts will automatically be stored in the message center. You can get to the message center by swiping the screen from left to right. If your device is set up to accept push alerts, alerts from the mobile app may push through your device screen for viewing.
	Tip #5—Speakers: See an alphabetized list by tapping the Speakers icon and quickly search by tapping the magnifying glass at the top of the screen. Speaker listings include info about each speaker along with all sessions they are associated with. Tap the session to link directly to its listing.
	Tip #6—My Schedule: Tap the plus sign within the My Schedule icon at the top right to manually create a schedule entry. Alternatively, events can be added with one touch by tapping the star on the left-hand side of the desired session's page.
	Tip #7—Exhibitors: Find exhibitors listed alphabetically or by category. Bookmark an exhibitor by tapping the star. Review your list of bookmarked exhibitors by tapping the star icon on the app's home screen.
	Tip #8—Show Schedule (Conference Sessions & Special Events): Browse by day or track to view the details of each session. When you are viewing a specific session in the app, you can take notes, add it to your schedule, or submit your feedback survey. PDF's of the speaker's slides will be available within the individual session (if submitted by speaker).When viewing the listing of sessions, a PDF icon will be visible. Within the individual session listing, the handout will be at the bottom of the screen under Resources. You can open it and take notes on it, download it and access it later via the Downloads icon on the app home screen, or email the handout and view on desktop (and print if wanted) or other device.
	Tip #9—Survey: When viewing an individual session, if you tap the clipboard icon, this is where you will complete a survey for that session. Depending on your connection, the survey may not send immediately, you may have to sync the app when you have a better connection.
	Tip #10—Maps: View and browse the expo floor plan before and during the meeting. "Pinch" or "spread" the screen to zoom. Touch a specific booth to learn more about that exhibitor.
	Tip #11—Home/Dashboard: Tap the home/dashboard button to shortcut back to the home screen. To go back one screen at a time, tap the back arrow directly beneath the home icon.
	Tip #12—Social Media: Keep up on the expo buzz by following the HCD's Twitter feed from the mobile app! Use #HCDcon to contribute! To write a new tweet, tap the notepad and pencil icon at the top right of the screen. The app will prompt the user to login to their Twitter account (if not logged in already). A compose tweet window will appear with #HCDcon already added.
	Tip #13—Search: Search the vendors, speakers, workshops, events and more all from the same icon!

Contact Core-apps directly by tapping the support@core-apps.com link provided in the "About this App" section for technical assistance.